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UNITED STATES PATENT AND TRADEMARK OFFICE  
WASHINGTON, D.C. 20231  
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Bib Data Sheet

|   |   |                                |   |                                       |
|---|---|--------------------------------|---|---------------------------------------|
| <b>SERIAL NUMBER</b><br>09/677,604  | <b>FILING DATE</b><br>10/03/2000<br><b>RULE</b> -   | <b>CLASS</b><br>399            | <b>GROUP ART UNIT</b><br>2852   | <b>ATTORNEY DOCKET NO.</b><br>OPE-113 |
| <b>APPLICANTS</b><br>Antonio Dutra, Chicago, IL ;<br>Martin T. Wegner, Hoffman Estates, IL ;<br>Jack A. Stucky, Oxford, IN ;<br>Omprasad S. Nandyl, Yelm, WA ;  |   |                                |   |                                       |
| <b>** CONTINUING DATA *****</b>   |   |                                |   |                                       |
| <b>** FOREIGN APPLICATIONS *****</b>  |   |                                |   |                                       |
| <b>IF REQUIRED, FOREIGN FILING LICENSE</b><br><b>GRANTED ** 12/12/2000</b> <b>** SMALL ENTITY **</b>  |   |                                |   |                                       |
| Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no<br>35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance<br>Verified and Acknowledged |   | <b>STATE OR COUNTRY</b><br>IL  | <b>SHEETS DRAWING</b><br>7  | <b>TOTAL CLAIMS</b><br>39             |
| Examiner's Signature _____ Initials _____   |   | <b>INDEPENDENT CLAIMS</b><br>6 |   |                                       |
| <b>ADDRESS</b><br>David C Isaacson<br>Shaw Pittman<br>2300 N Street N W<br>Washington ,DC 20037   |   |                                |   |                                       |
| <b>TITLE</b><br>Service level agreement manager for content delivery decision-making  |   |                                |   |                                       |
| <b>FILING FEE RECEIVED</b><br>711   | FEES: Authority has been given in Paper<br>No. _____ to charge/credit DEPOSIT ACCOUNT<br>No. _____ for following: |                                | <input type="checkbox"/> All Fees<br><input type="checkbox"/> 1.16 Fees ( Filing )<br><input type="checkbox"/> 1.17 Fees ( Processing Ext. of time )<br><input type="checkbox"/> 1.18 Fees ( Issue )<br><input type="checkbox"/> Other _____<br><input type="checkbox"/> Credit |                                       |



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## \* BI BDATASHEET \*

Bib Data Sheet

CONFIRMATION NO. 5240

|   |   |                        |  |                                   |
|---|---|------------------------|--|-----------------------------------|
| SERIAL NUMBER<br>09/677,604   | FILING DATE<br>10/03/2000<br>RULE   | CLASS<br>709           | GROUP ART UNIT<br>2143   | ATTORNEY<br>DOCKET NO.<br>OPE-113 |
| <b>APPLICANTS</b><br>Antonio Dutra, Chicago, IL;<br>Martin T. Wegner, Hoffman Estates, IL;<br>Jack A. Stucky, Oxford, IN;<br>Omprasad S. Nandyl, Yelm, WA;  |   |                        |  |                                   |
| ** CONTINUING DATA *****  |   |                        |  |                                   |
| ** FOREIGN APPLICATIONS *****   |   |                        |  |                                   |
| IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** SMALL ENTITY **<br>** 12/12/2000   |   |                        |  |                                   |
| Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no<br>35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after<br>met Allowance<br>Verified and Acknowledged _____<br>Examiner's Signature _____ Initials _____ | STATE OR<br>COUNTRY<br>IL   | SHEETS<br>DRAWING<br>7 | TOTAL<br>CLAIMS<br>39  | INDEPENDENT<br>CLAIMS<br>6        |
| <b>ADDRESS</b><br>28970   |   |                        |  |                                   |
| <b>TITLE</b><br>Service level agreement manager for content delivery decision-making  |   |                        |  |                                   |
| FILING FEE<br>RECEIVED<br>711   | FEES: Authority has been given in Paper<br>No. _____ to charge/credit DEPOSIT ACCOUNT<br>No. _____ for following: |                        | <input type="checkbox"/> All Fees<br><input type="checkbox"/> 1.16 Fees ( Filing )<br><input type="checkbox"/> 1.17 Fees ( Processing Ext. of<br>time )<br><input type="checkbox"/> 1.18 Fees ( Issue )<br><input type="checkbox"/> Other _____<br><input type="checkbox"/> Credit |                                   |